

Cleaning

INTERIOR

Clean the dishwasher at least once a year. Heavy use may require more frequent cleaning. A vinegar or citric acid bath removes soap and rinse aid from the dishwasher interior. Never use anti-freeze, Draino®, CLR® or other chemical cleaners.

- 1 Remove all dishes from dishwasher.
- 2 Place a dishwasher safe container with 2 cups of vinegar on the bottom rack or fill the soap compartment with citric acid crystals.
- 3 Run a 'Normal Wash' cycle.

CONTROLS

Keep control panel and key pads clean and free from grease.

- 1 Turn dishwasher off.
- 2 Wipe with a damp cloth. Do not use household cleaners.

FOOD WASTE DISPOSER

Cleaning the waste disposer connected to the dishwasher reduces odors. Follow the disposer manufacturer's cleaning instructions.

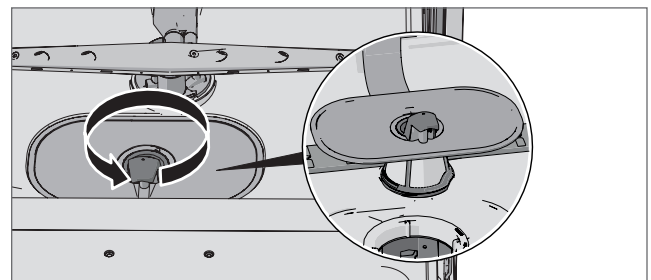
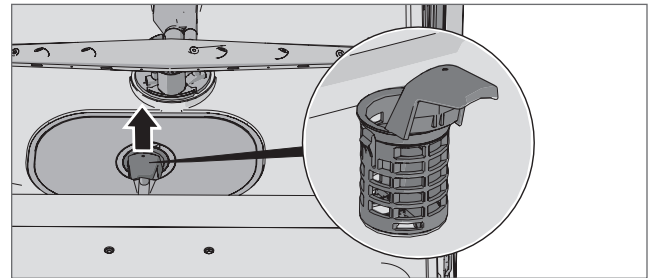
DOOR EDGE | RUBBER SEAL

- 1 Wipe with a damp cloth.
- 2 If necessary, spray household cleaner on the cloth. Do not spray directly on the door.

FILTERS

Clean the filters at least once a year. Heavy use may require more frequent cleaning.

- 1 Remove the lower rack.
- 2 Rotate the filter basket handle counterclockwise to remove.
- 3 Lift up on the filter basket handle to separate it from the fine filter. Refer to the illustration below.
- 4 A flat, rectangular filter cover surrounds the filter area. Lift to remove. The vent on the filter faces the front of the unit when installed. Refer to the illustration below.
- 5 Clean all components with soap and water to remove debris and build-up, then reinstall filters.



Troubleshooting

Refer to the product use and care guide for further information.

Unit does not start:

- Press Start/Stop and close the door within 4 seconds.
- Verify delayed start is not activated.
- Verify water supply is not turned on.

Unit does not drain:

- Check and clean filters.
- Verify drain line is not clogged.
- To initiate a manual drain, press and hold Start/Stop for 3 seconds.

No water to dishwasher:

- Verify water shut off valve is in the open position.
- Have a plumber verify water supply pressure is between 20–120 psi.
- Check for error code in the display. If 'F4' appears, document the code, then press and hold Start/Stop for 5 seconds to reset the code. If the code reappears, contact service.

Unit will not turn off:

- For models with Turbo Dry, the fan may operate for 2 hours or more after the wash cycle is complete.
- Press and hold Start/Stop for 3 seconds to cancel the program.
- Reset power to the unit at the circuit breaker.

Unit beeps randomly:

- Disconnect power to the unit at the circuit breaker for 10 seconds. If beeping persists, contact service.

Controls are unresponsive:

- Do not tap key pads. Place finger on each key pad selection for approximately 1 second.
- Clean controls with a damp cloth.
- Close the door completely, then open the door.
- Verify Child Lock is not activated. Refer to the use and care guide.

Dishes are not dry:

- Verify rinse aid is being used and the compartment is full.
- Add Long Dry cycle option (SSS) to the wash program.

Dishes are not clean after wash cycle:

- Select a different wash cycle. Refer to the program chart in the use and care guide.
- Add High Temperature cycle option (H) to the wash program.
- Use fresh, unscented, granular, automatic detergent.

Unit stops during cycle:

- Verify unit is properly plugged into the outlet.
- Use less detergent.
- Verify filters are clean and drain is clean of debris.

Detergent is not being dispensed:

- Add detergent to the dispenser just before starting the wash program.
- Do not use detergent for Rinse and Hold program.
- Verify dispenser door is not blocked with a pot/pan handle or utensil.

ISSUE	ACTION
Odor inside unit	Clean interior and filters.
Water above filters	Clean interior and filters.
Door does not close	Reposition racks and check for dish interference.
White film on interior	Clean interior and use less detergent.
Drain pump runs continuously	Turn power and water off to unit and contact Customer Care.

CUSTOMER CARE

For additional support, contact ASKO Customer Care at customerservice@askona.com, or call 1-800-898-1879, Monday–Friday, 8:00 am–5:00 pm CST.

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The washer may require cleaning to remove soap residue from the interior.

- 1 Add 2 cups (500 ml) bleach to the liquid detergent compartment.
- 2 Run a regular wash cycle and select a hot water temperature.
- 3 Add 2 cups (500 ml) vinegar to the liquid detergent compartment.
- 4 Run a regular wash cycle and select a hot water temperature.
- 5 Wipe out the interior of the washer with a soft cloth.
- 6 Run a final regular wash cycle and select a hot water temperature.

EXTERIOR

- 1 Wipe with a soft, damp cloth to clean exterior.

GASKET SEALS

Regular cleaning can prevent residue buildup that may lead to odors. Some ASKO washers have a solid door seal that will not collect odor or debris and do not require cleaning.

- 1 An opening at the top of the seal can collect debris. Separate the seal by pulling it apart at the top to clean.
- 2 Use a mixture of equal portions vinegar and water, then wipe with a soft cloth to clean.
- 3 Dry with a soft cloth.

HARD WATER STAINS

If the washer is connected to hard water (9+ grains per gallon), consult a local water utility or area water softening company to determine the best resolution.

- 1 Pour approximately 1 ounce (30 ml) of citric acid into the wash drum.
- 2 Run a regular wash cycle and select a hot water temperature.
- 3 Repeat if necessary.

DRAIN FILTER

The drain filter collects items such as threads, coins, pins, buttons and items left in pockets. Clean the drain filter regularly to avoid drainage problems.

- 1 Open drain pump cover using a flat blade screwdriver.
- 2 Pull out hose.
- 3 Remove hose cap and drain water into a bowl or onto towels. Use caution when draining hot water.
- 4 When water flow stops, turn pump filter counterclockwise to remove.
- 5 Remove any debris from filter.
- 6 Reinstall filter by turning clockwise.
- 7 Reinstall hose cap and place hose into its holder.
- 8 Close drain pump cover.

DETERGENT COMPARTMENT

Do not wash the detergent compartment in the dishwasher.

Swing out detergent compartment:

- 1 Open detergent compartment and remove the insert.
- 2 Rinse insert and clean with a soft brush.
- 3 Remove any detergent inside the compartment with a soft cloth.
- 4 Reinstall insert, then reinstall detergent compartment.

Pull-out detergent compartment:

- 1 Open drawer all the way, lift up, then pull out.
- 2 Clean drawer with a soft brush and warm water.
- 3 Reinstall detergent compartment.

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- 1 Wipe with a soft, damp cloth to clean exterior.

LINT FILTER

A clean lint filter results in shorter dry time and cooler room temperature.

After every load:

- 1 Remove filter from the door.
- 2 Hold the filter handle and press on the larger rim to open.
- 3 Remove lint from all sides of the filter.
- 4 Close filter and reinstall.

Once a month:

- 1 Place filter in the sink and rinse with water.
- 2 Clean filter with a soft brush and mild detergent.
- 3 Dry with a soft cloth then reinstall filter.

CONDENSER (CONDENSER MODELS ONLY)

Clean the condenser approximately every 3-6 months. Heavy use may require more frequent cleaning.

- 1 Remove the front panel to the condenser.
- 2 Use the condenser handle to pull straight out.
- 3 Place condenser in the sink and spray water over the condenser to force out lint. Compressed air may also be used to remove lint from condenser.