

WHAT DOES THIS WARRANTY COVER?

1. Any parts in the Appliance found to be defective due to faulty materials or workmanship will be replaced at no cost to the owner during the 3 years Warranty Period. This includes parts, labour within Asko Thailand or either of those entities' authorised service agents (Authorised Service Agents) serviced area.
2. Warranty service is to be carried out by Asko Thailand or the Authorised Service Agents only.
3. Under this warranty, Asko Thailand, or the Authorised Service Agents reserve the right to repair or replace any defective parts as deemed necessary.
4. Replaced parts become the property of Asko Thailand
5. This Appliance is intended for domestic use only and is designed for operation in a residential dwelling. Use of the Appliance for commercial purposes or any use of the Appliance outside of a residential dwelling will be out of warranty immediately.
6. This warranty only applies to goods sold and used in Thailand. Goods taken out of these countries are no longer under warranty by the ASKO Thailand.

5-10 Years Warranty for Special Parts

- Compressor (TBC) 5 Years
- Inverter Motors (TBC) 10 Years
- Heat Pump (TBC) 10 Years

WHAT IS EXCLUDED?

1. Correct the installation of the appliance.
2. Remove or re-install an integrated appliance prior to and after an engineer's visit for any repair/replacement.
3. Repair any second-hand appliances or those used by several people in communal areas.
4. Correct normal wear and tear that can be reasonably expected from an appliance based on age and use.
5. Instruct the user in the correct operation of the appliance.
6. Replace house mains fuses or correct house wiring, plumbing, drainage or gas supply.
7. Replace or repair any cosmetic or consumable parts such as bulbs, plugs, fuses, cables, filters and attachments, control knobs, handles, glass and wire shelves, drawers, rubber hoses, plastic door shelves and any accessories for example Oven baking trays and shelves. These include any parts which have become worn, discoloured or damaged, including damage by incorrect use or cleaning.
8. Repair an appliance due to the effects of limescale, mould, dirt, grease, spillages, rust and odours.
9. Unblock the pump of a washing machine or dishwasher.
10. Repair damage caused by flood, lightning, electrical shock or surge, storm, extreme temperature, explosion, impact, corrosion, household pests, theft or attempted theft, improper environment, or misuse.
11. Deal with any noise, vibration or steam resulting from the operation of the appliance. These include periodic start and running of oven fans, flow and drain pump, steam from a washer, dryer, dishwasher and oven.
12. Reverse door hinges on cooling appliances.
13. Repair or replace any hob because of chips, scratches, cracks or damages, resulting from unknown causes or abrasive cleaning and cleaning agents, improper use of utensils, improper shape or uneven base of utensils or foreign particles in between the utensil and hob surface.
14. Compatibility with other devices or utensils/pans/implements.
15. To the extent legally permissible, no responsibility will be accepted for any loss or damage, direct or indirect, or for personal injury or for any additional expenses relating to or caused by the Appliance.
16. Any additional travel costs outside the normal areas serviced by Asko Thailand or the Authorised Service Agents will be costs borne by the owner of the Appliance.

Thank you for purchasing an ASKO appliance. In order to activate your free product guarantee please complete the online registration form which can be found at www.ASKO.com/th/registration. Please note that registration must be completed within 30 days of purchase, otherwise your product may not be covered beyond 3 years. Note that you must always keep proof of purchase to verify your guarantee.

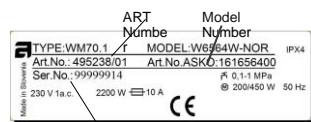
ASKO will not be liable for any consequential loss, or loss of use whilst the machine is being repaired.

ASKO reserves the right to

- 1) charge the Buyer the entire cost of a service call and any spares, should the Buyer's service call include any of the above defined instances, or where a proof of purchase cannot be provided
- 2) Inspect the appliance and proof of purchase prior to any action taken for an exchange / replacement

Please have all your appliance details, date of purchase and retailer's details ready for your call to be dealt with efficiently.

These are: MODEL, SERIAL, ART, a description of the fault and contact and address details.



Serial Number

